

# Your Guide to the Kitchen Design Process



## PHASE ONE

### Schedule a Complimentary Design Consultation.

This meeting in our showroom with a designer typically takes one hour. **Please bring:**

# 1

- Your builder's/architect's floor plans for your new space OR your own rough measurements.
- Photos of your current space, even if it will be changing. (Photos on your phone or ipad work fine.)
- Clippings or photo links for styles/designs you like, including storage.
- Appliance specifications (if you have already selected your appliances).

Your designer will present cabinetry types, cabinetry construction and door style options, finishes, etc. You'll also learn about countertop products. Discuss your style, goals, timeframe, and budget.

## PHASE TWO

### Presentation of Preliminary Design & Estimate at the Showroom.

# 2

- Review initial 3-D, computerized drawings of kitchen plans (based on the input gathered at your first meeting).
- Receive a product estimate.

We provide these first two expert consultations and initial design at no cost to you. Why? We want to earn your confidence--in both our design expertise and the product selections offered. At the end of this meeting, we hope to have shown how we can meet your goals, and that you'll feel confident moving forward with Carole Kitchen & Bath Design.

100+ Reviews



We've worked hard to earn a reputation for excellence & value. Check out reviews from people who have completed kitchen projects with us... (Google+, HOUZZ.com, and on our own web site)

## PHASE THREE

### Design Retainer Agreement & Home Measure.

# 3

Your designer will ask you to sign a retainer agreement and pay a retainer fee. (100% of this amount will be used toward your cabinetry purchase). With your design retainer, we will continue to revise and finesse your design. Your designer will visit your home for an on-site measure. The retainer also permits us to release hard copies of your personalized design plans.

## PHASE FOUR

### Design Finalization & Product Ordering.

# 4

The collaboration continues and your designer completes your final design. Your designer will thoroughly review every aspect of your design and product order, following our detailed quality assurance and accuracy protocol. You'll sign-off on your plans and product selections, and we order your products. You will receive a final copy of plans with thorough notations for your installer/contractor.

## PHASE FIVE

### Delivery!

# 5

We will call you when your products arrive in our warehouse to set up a delivery date for when your installer will begin work.

[kitchenpeople.com](http://kitchenpeople.com)

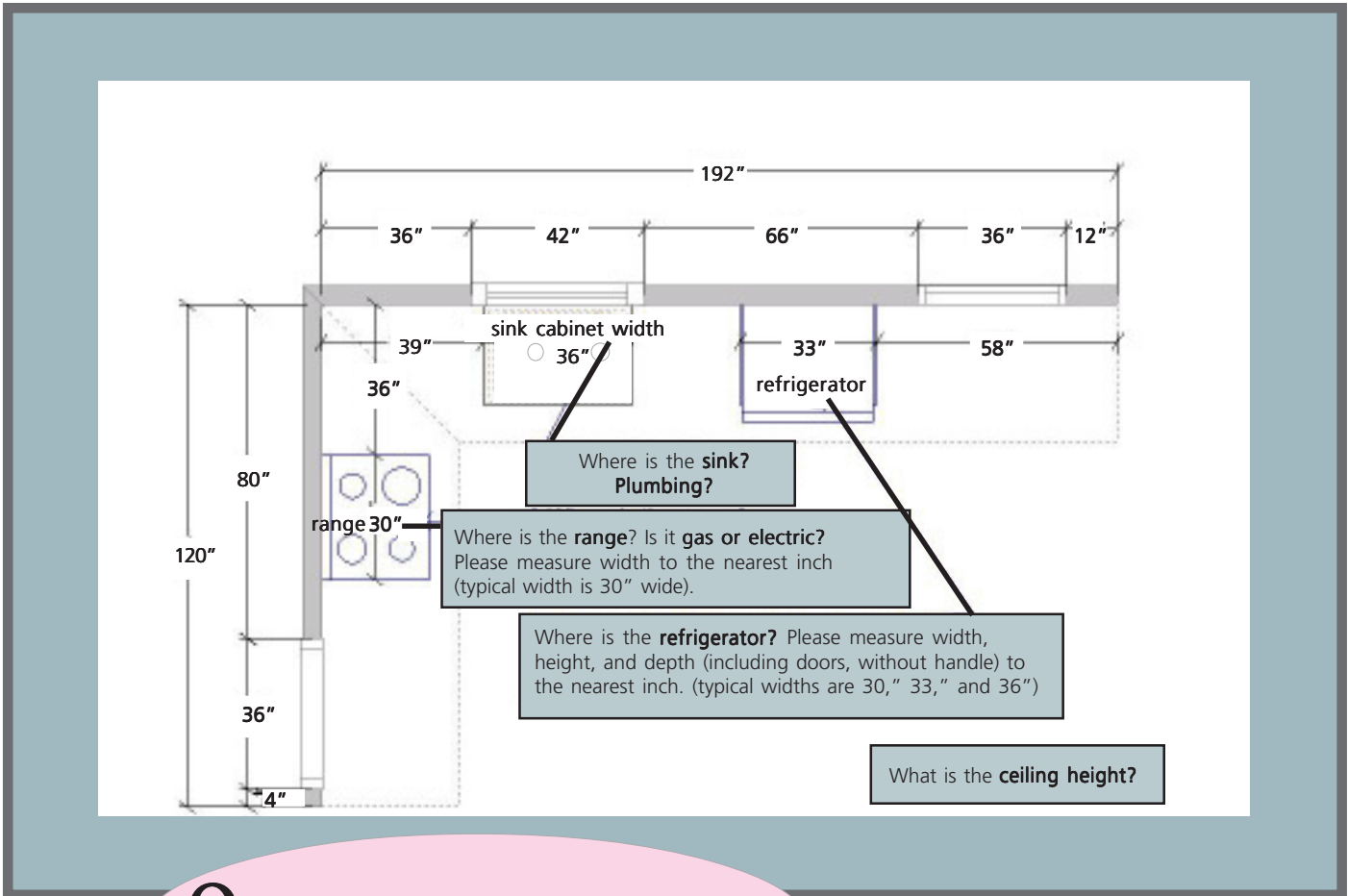
Navigate the kitchen design process with confidence.

updated 5/2017

# Take a '5-Minute Measure'

By bringing a **rough map and measurements** of your room to your first design consultation, you'll give your designer an understanding of your space so that you can have a more productive, substantive meeting. This also helps your designer create a realistic design and estimate for you.

- **Step 1:** Use the graph paper (at right) to draw a very basic map of your room. Measure the walls, doors, & windows (outside casing to outside casing). Record measurements in inches.
- **Step 2:** Add the current locations and measurements for your appliances to your drawing.
- **Step 3:** Note the ceiling height.



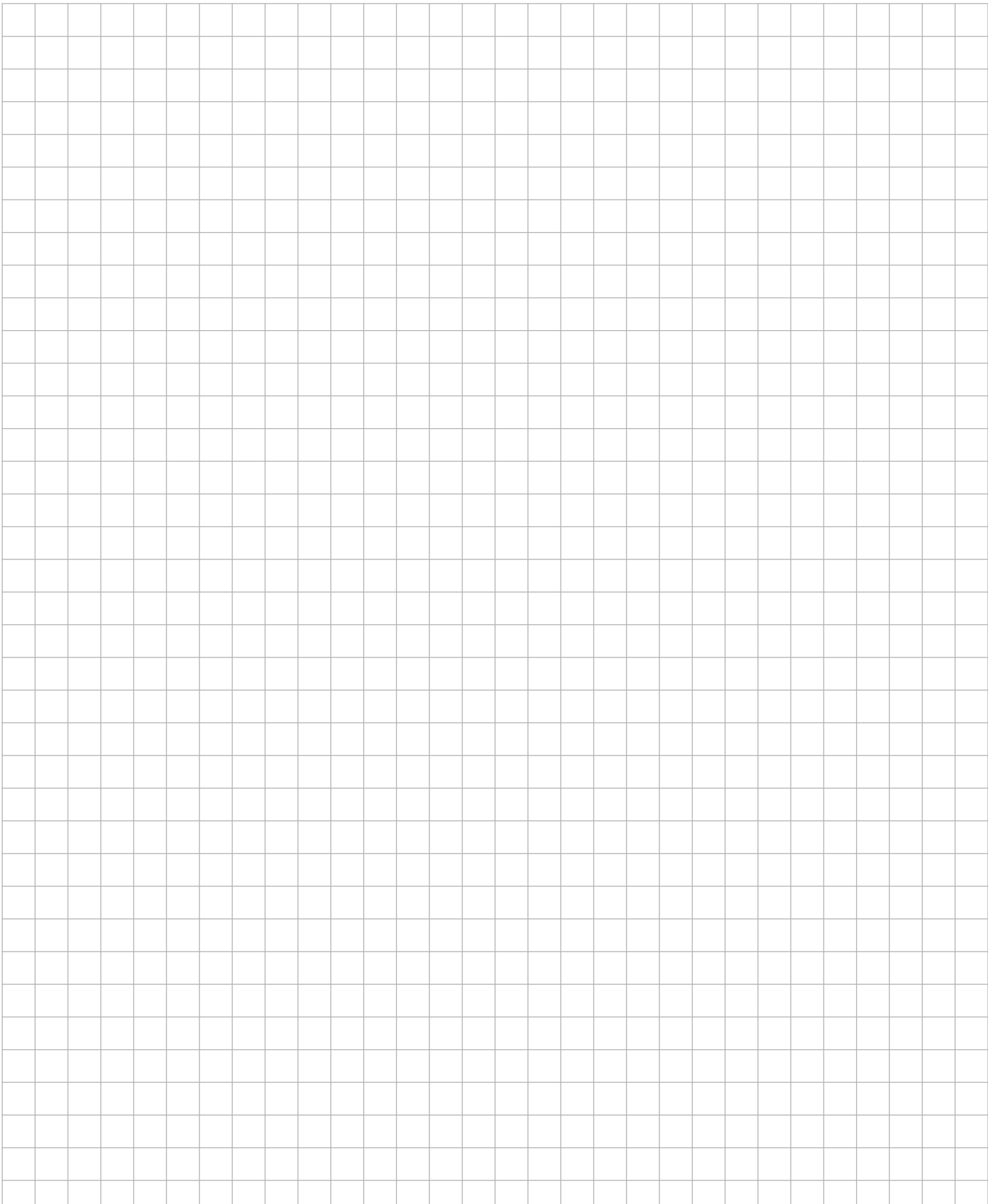
**Q:** Why do you ask who referred me to Carole Kitchen & Bath?

**A:** Very often, people visit CAROLE having been referred by a contractor or a friend or family member who worked with us on a project. Especially when it comes to contractors, our designers have built established, trusted relationships and know how individual contractors prefer to work and communicate. Making sure teams who collaborate well will be working together on your project helps us to deliver **the best experience for you**. It's all about **service & continuity**, and that's why we ask you how you heard about Carole Kitchen & Bath Design.

Referred by (Name, if applicable): \_\_\_\_\_

I have already chosen a contractor/installer to do the labor. (Name) \_\_\_\_\_

I'd like referrals to a contractor/installer:  YES  NO



You can **see many photos of kitchens we've designed** on our [HOZZ.com](https://www.houzz.com) page (Search for us on the "Find a Pro" tab on Houzz.) and on [kitchenpeople.com](https://www.kitchenpeople.com).

# NOTES

What would you like us to know about your project?



See dozens of photos of local Carole kitchen projects on our web site: [www.kitchenpeople.com](http://www.kitchenpeople.com)



**CAROLE**  
KITCHEN AND BATH DESIGN

One-on-one first consultation meetings  
with a Designer, by appointment please.  
Browse any time!

215 Salem St., Woburn  
781.933.3339 781.938.7624 (fax)

Monday & Friday 9-5

Tuesday, Wednesday,  
& Thursday 9-8

Saturday 9-4

AWARDED

See our reviews on  
**Angie's list**

'A Rating' and  
the prestigious  
'Super Service Award'

We hope you'll read more  
than 100 on-line reviews.